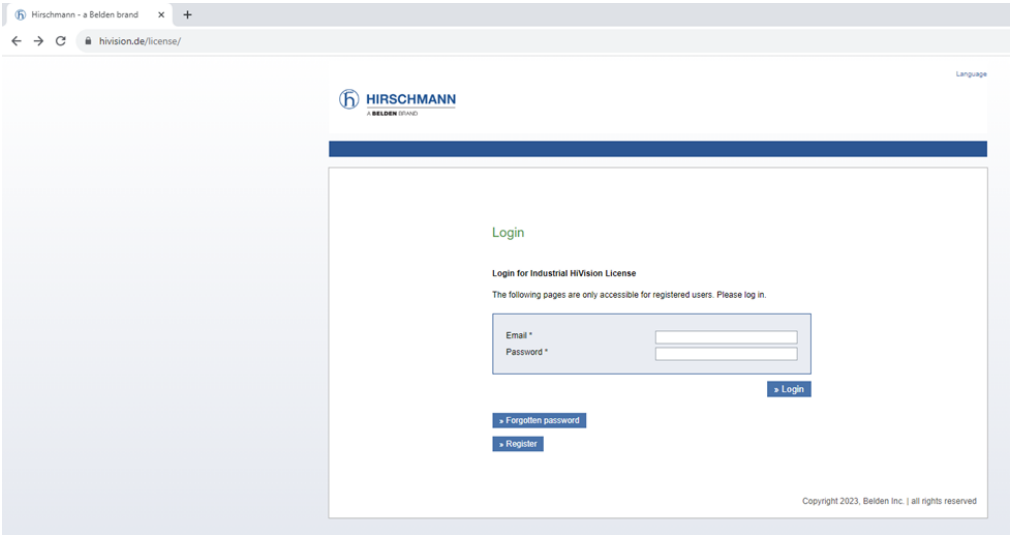
Industrial Hivision - Registration and Hardware changes

John M - 2023-10-25 - Industrial HiVision

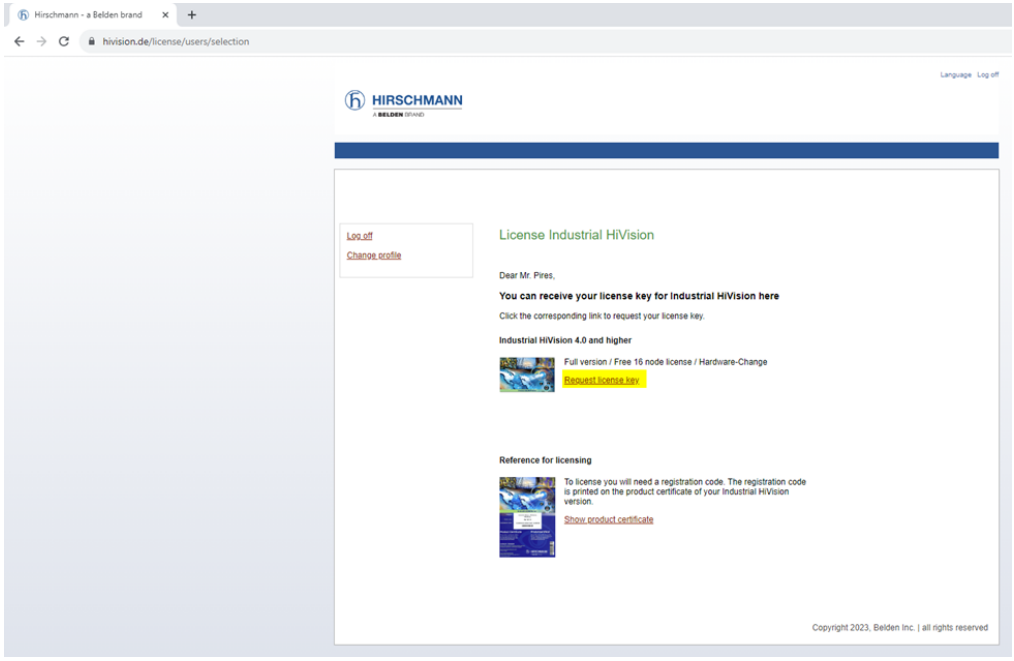
This guide is designed to step through the registration process for the FULL license key, the AMP license key, and for changing the hardware key. Before using this guide HiVision should be installed. If upgrading to a new version using an AMP license, both the AMP and FULL versions must be installed into the new version.

Full/Upgrade/AMP Registration

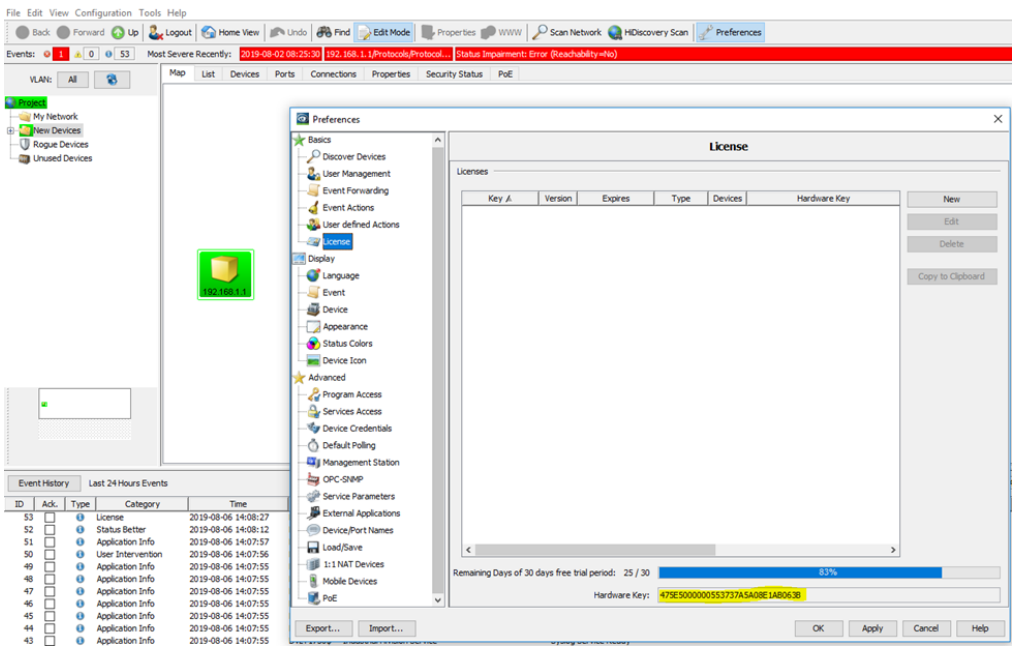
1. Go to www.hivision.de/license/
2. Login or create a new login account for the Industrial HiVision license site.
3. Register for an account and sign in simply or sign in if you have an existing account



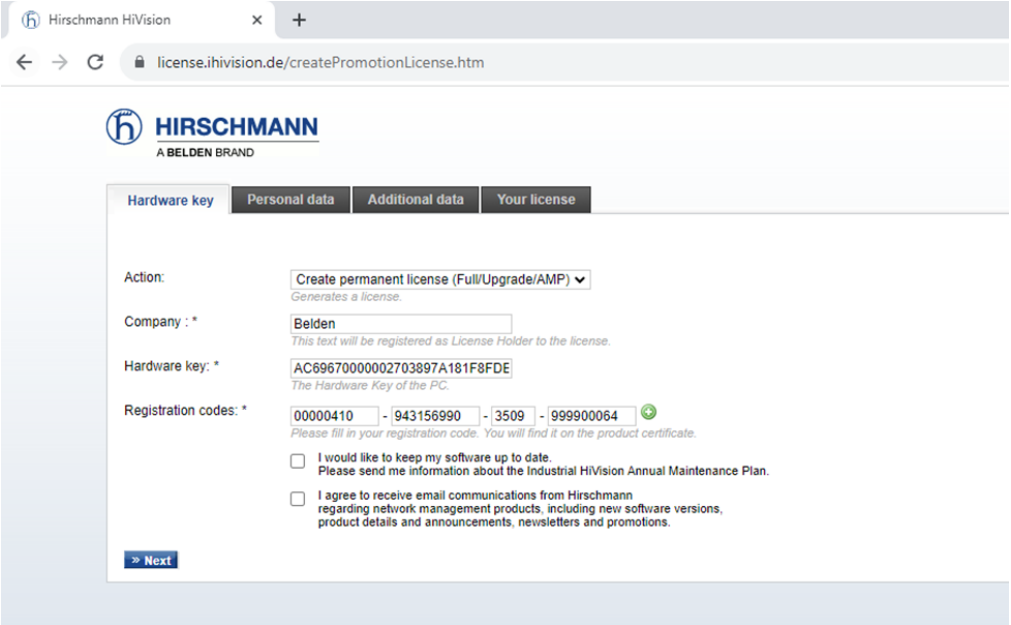
4. Once logged in, select "Request License key"



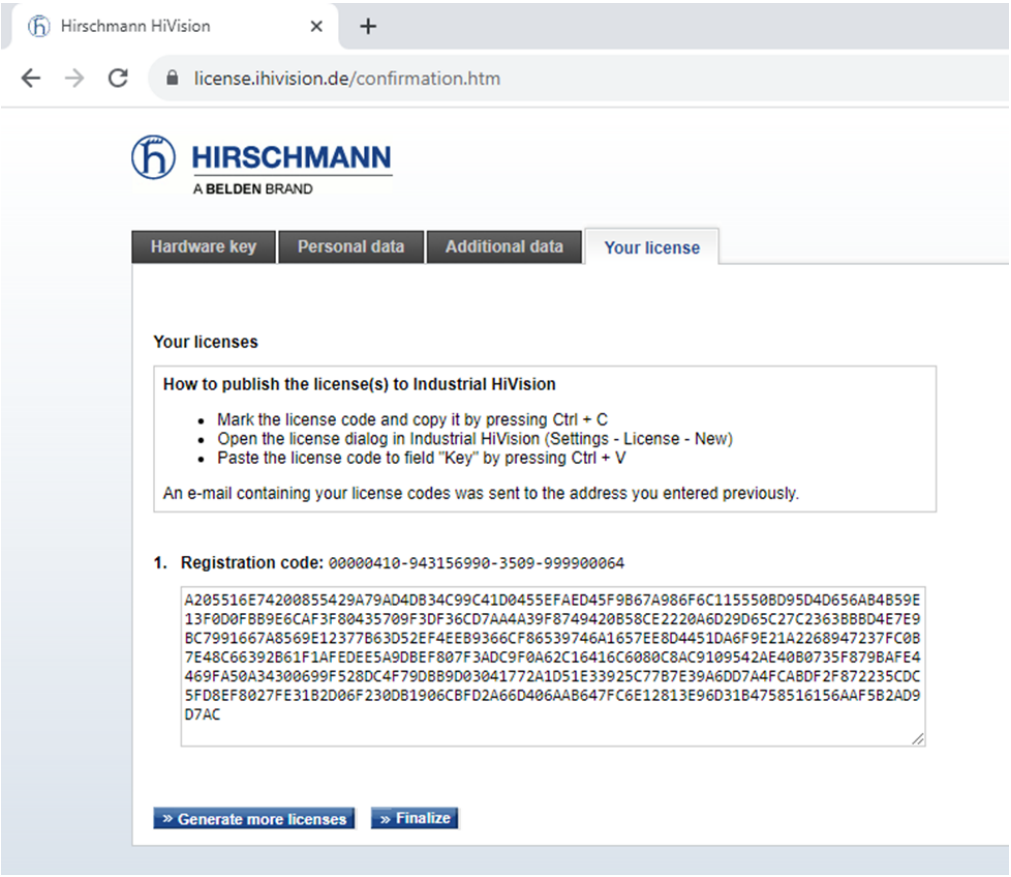
5. Open your Industrial Hivision installation and navigate to "Preferences/License" menu, highlight the Hardware key shown at the bottom of the page and hit Ctrl+C



6. Back to the www.hivision.de/license/ website, choose "Create permanent license" from the drop-down and enter info in the required fields (Ctrl+V to paste Hardware Key), enter the registration code you received with your order, then click next.

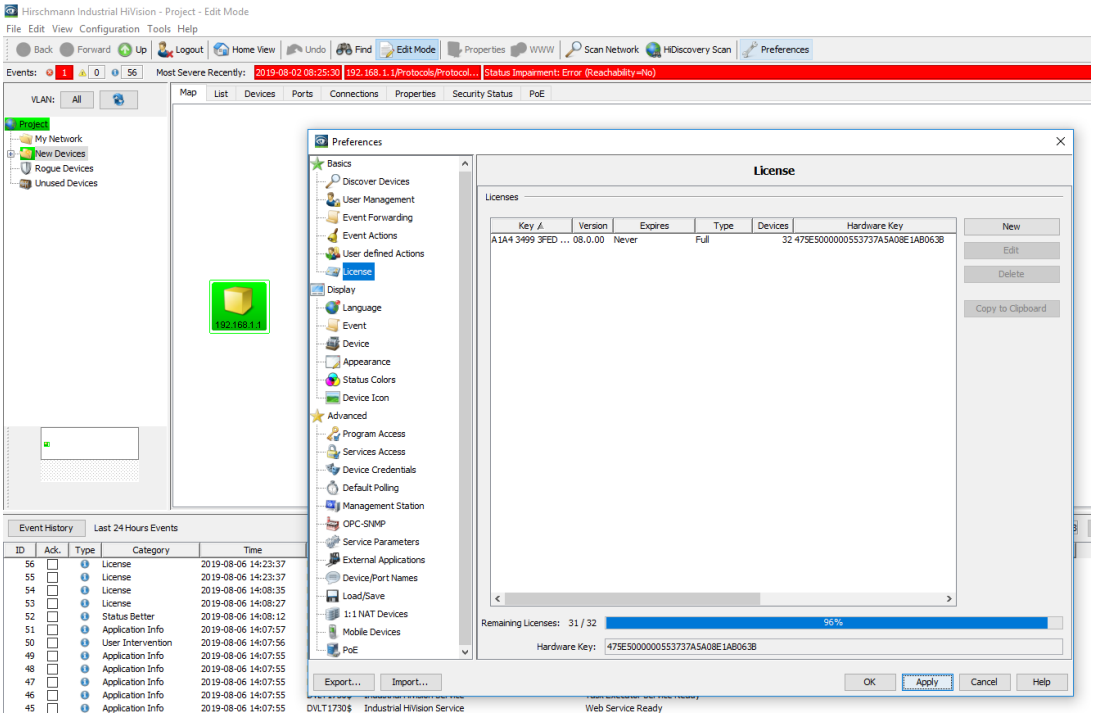


7. Verify Personal Data and click next
8. Enter computer and network information and click next.
9. Highlight the full license and hit Ctrl+C then click "Finalize



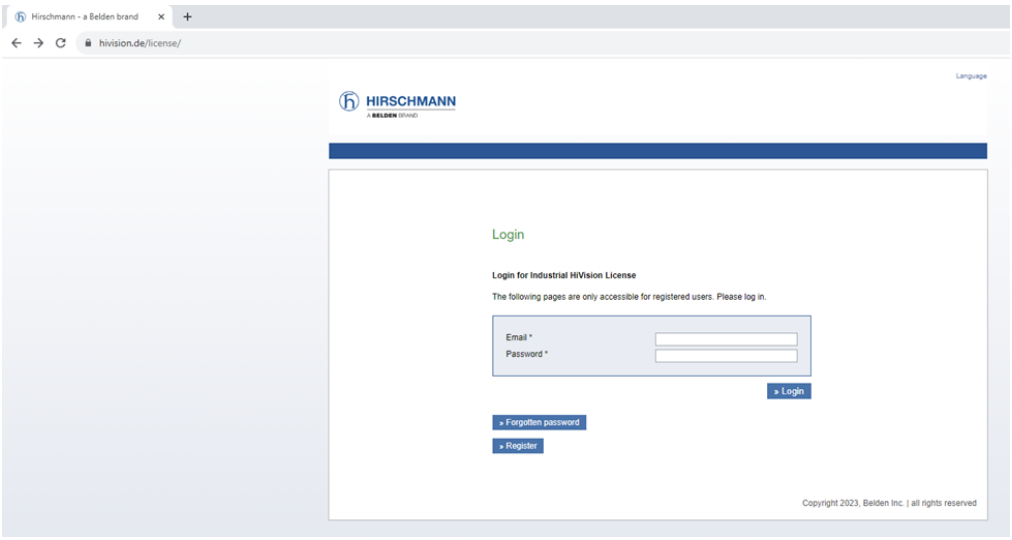
10. Back to your installed Industrial Hivision installation, go to "Preferences/License" menu, click "New" button and Paste the License in the box (Ctrl+V) then click OK

11. Click to "Apply" the license and the registration is complete

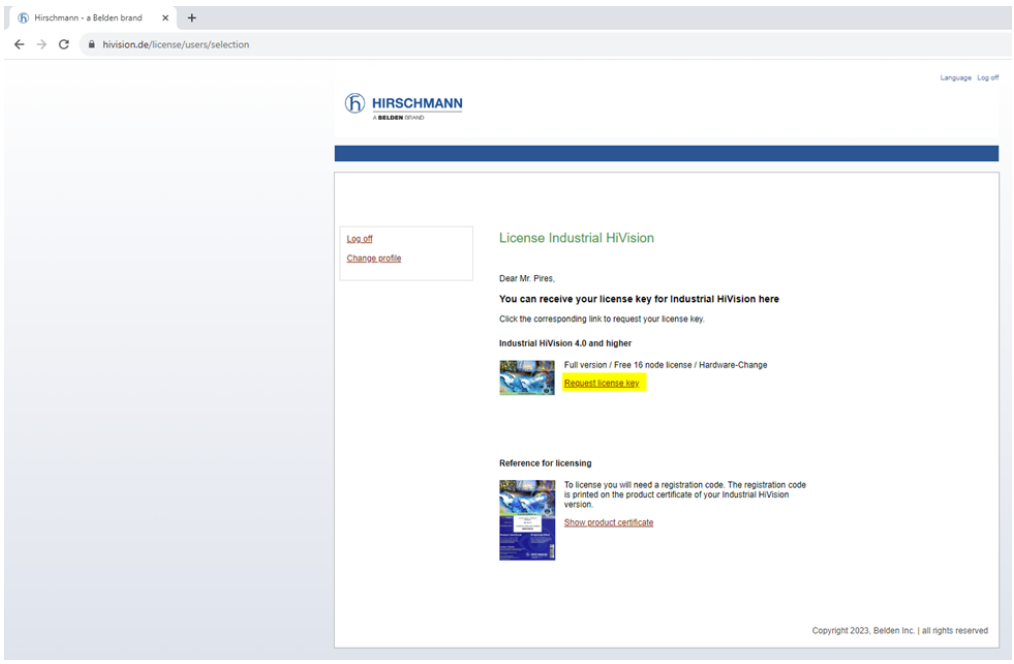


Hardware Change

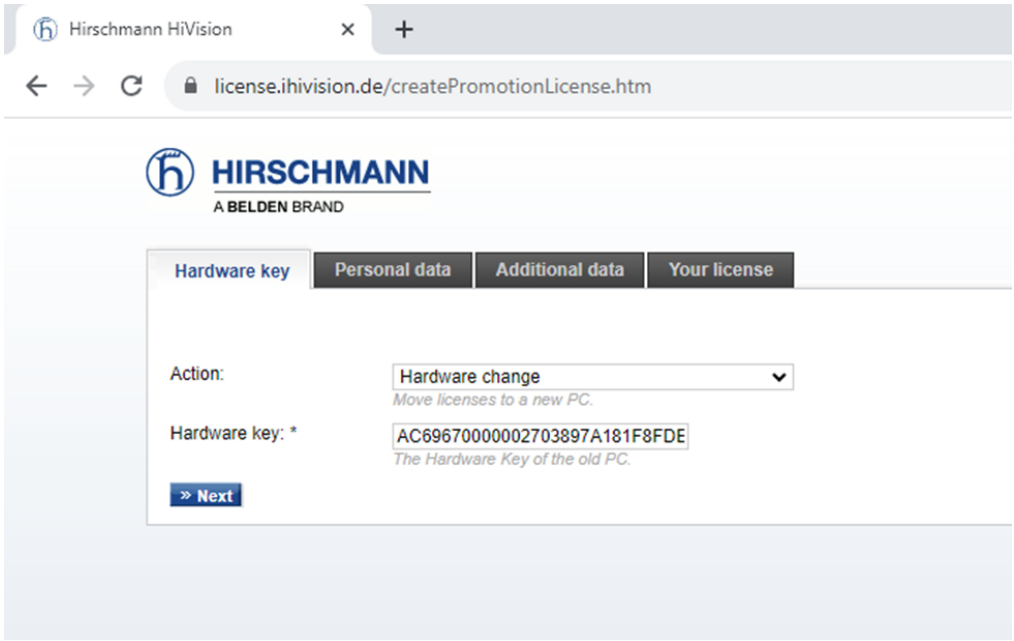
1. Go to www.hivision.de/license/
2. Sign into your account to proceed.



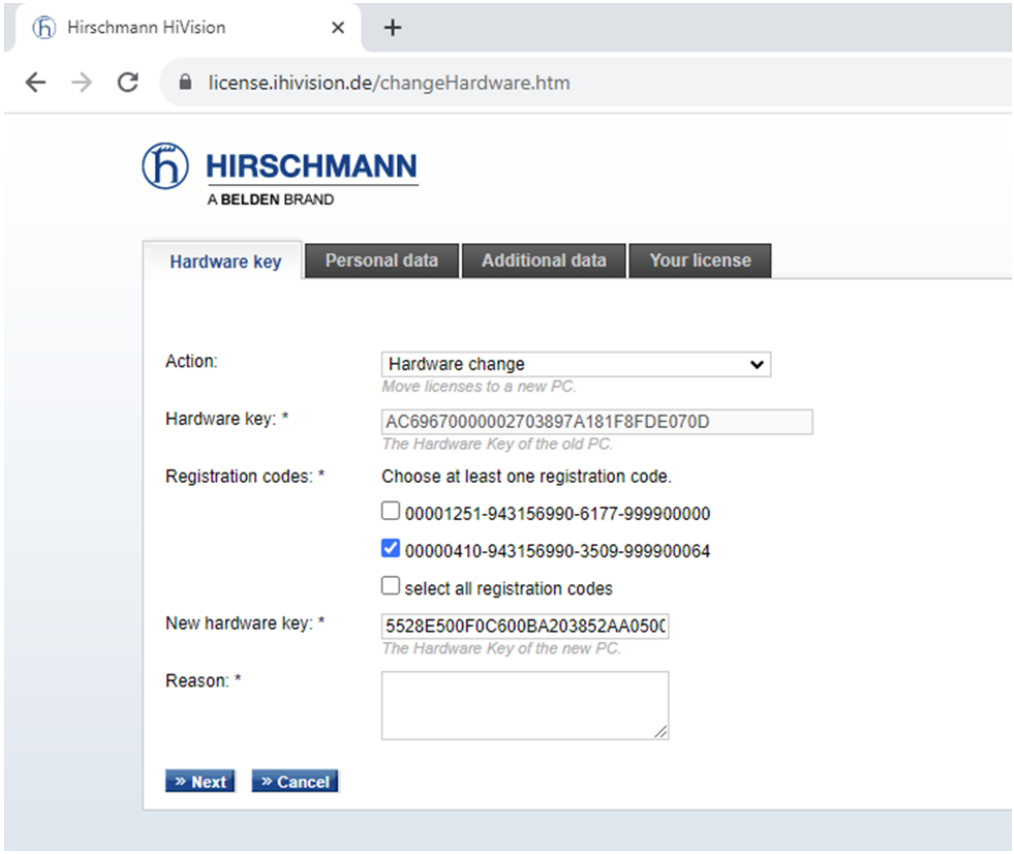
3. Once logged in select request license key



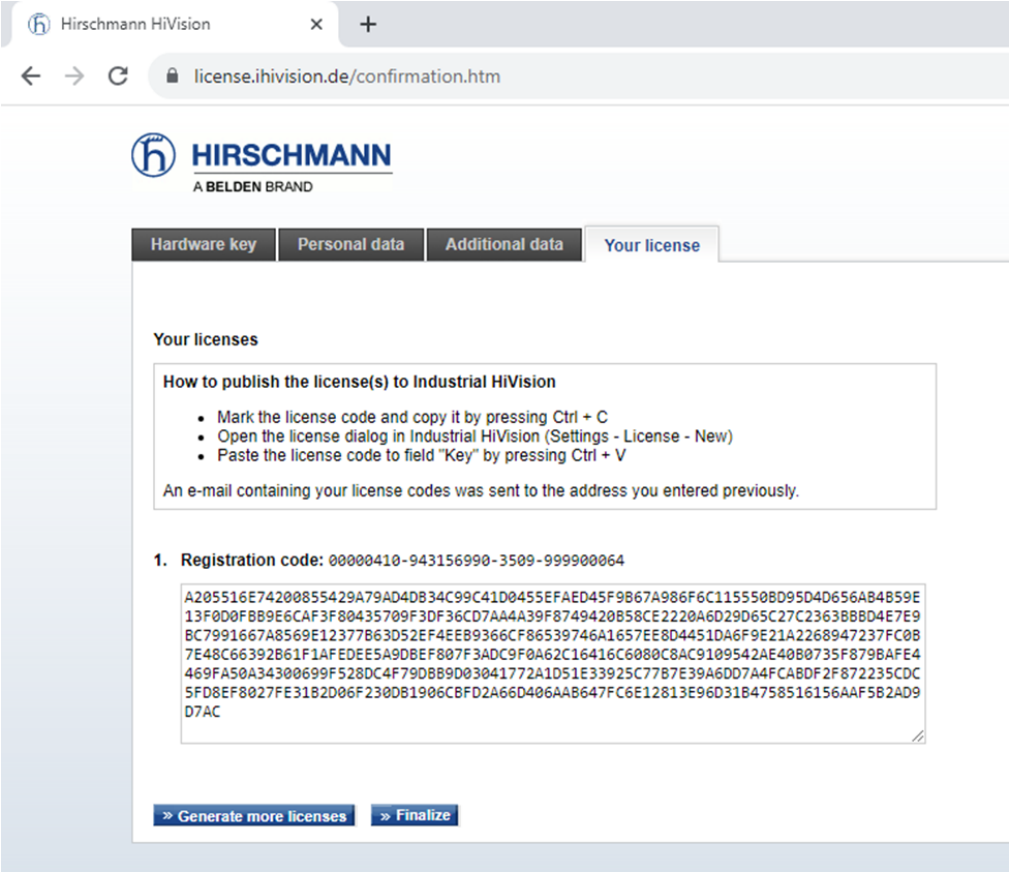
4. Select "Hardware change" from the drop-down menu and enter the hardware key from the old PC then click next.



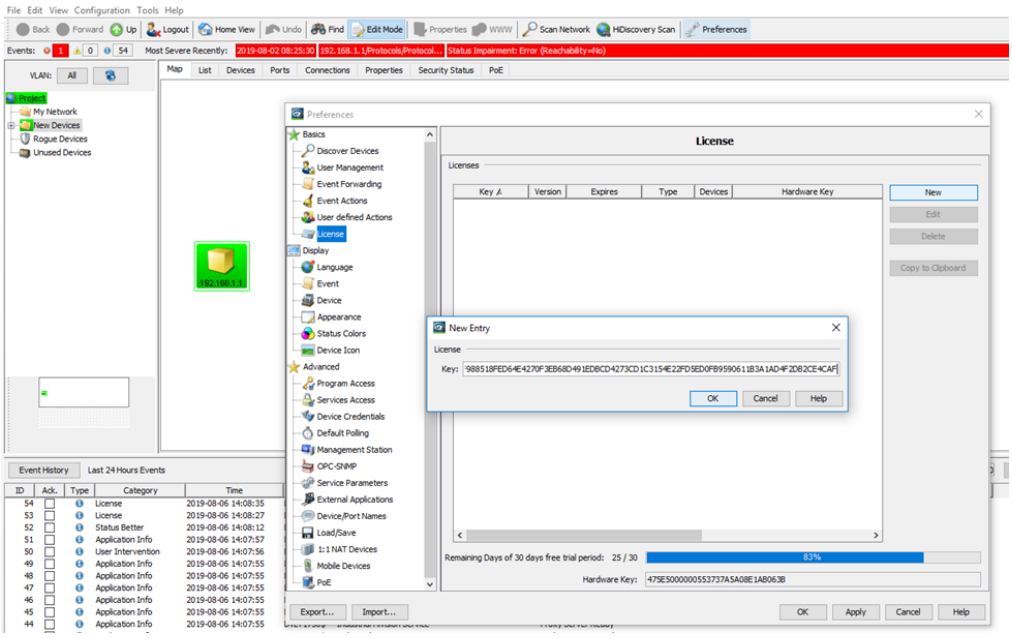
5. Enter the Hardware key from the new Industrial Hivision installation and (if available) select the desired registration codes that will need to transfer to the new HiVision PC. Then click next.



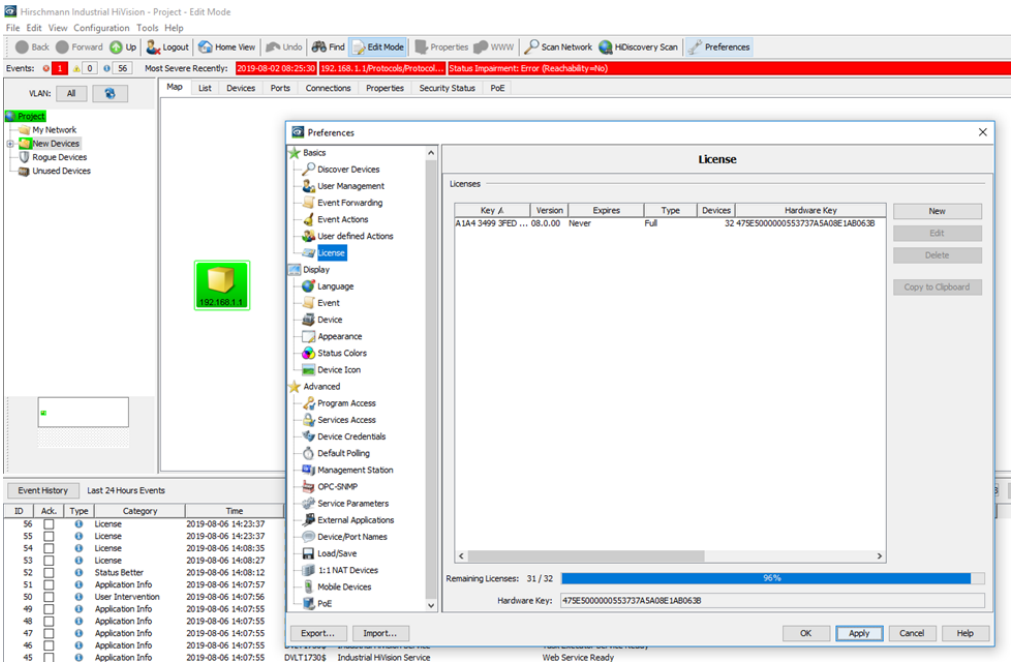
6. Verify personal info and click next
7. Enter info for new computer and click next
8. Highlight the full license and hit Ctrl+C then click "Finalize"



9. Back to your installed Industrial Hivision installation, go to "Preferences/License" menu, click "New" button and Paste the License in the box (Ctrl+V) then click OK.



10. Click to "Apply" the license and the registration is complete


Hirschmann Industrial HiVision - Project - Edit Mode
File Edit View Configuration Tools Help
Back Forward Up Logout Home View Undo Find Edit Mode Properties WWW Scan Network HiDiscovery Scan Preferences
Events: 1 0 56 Most Severe Recently: 2019-08-02 08:25:30 192.168.1.1/Protocols/Protocol... Status Impairment: Error (Reachability=No)
VLAN: All
Project
My Network
New Devices
Rogue Devices
Unused Devices
Map List Devices Ports Connections Properties Security Status PoE
192.168.1.1
Preferences
Basics
Discover Devices
User Management
Event Forwarding
Event Actions
User defined Actions
License
Display
Language
Event
Device
Appearance
Status Colors
Device Icon
Advanced
Program Access
Services Access
Device Credentials
Default Polling
Management Station
OPC-SNMP
Service Parameters
External Applications
Device/Port Names
Load/Save
1:1 NAT Devices
Mobile Devices
PoE
License
Licenses
Key
Version
Expires
Type
Devices
Hardware Key
A1A4 3499 3FED ... 08.0.00 Never Full 32 475E5000000553737A5A08E1AB063B
New
Edit
Delete
Copy to Clipboard
Remaining Licenses: 31 / 32
96%
Hardware Key: 475E5000000553737A5A08E1AB063B
Export...
Import...
OK
Apply
Cancel
Help
Event History
Last 24 Hours Events
ID Ack. Type Category Time
56 License 2019-08-06 14:23:37
55 License 2019-08-06 14:23:37
54 License 2019-08-06 14:08:35
53 License 2019-08-06 14:08:27
52 Status Better 2019-08-06 14:08:12
51 Application Info 2019-08-06 14:07:57
50 User Intervention 2019-08-06 14:07:56
49 Application Info 2019-08-06 14:07:55
48 Application Info 2019-08-06 14:07:55
47 Application Info 2019-08-06 14:07:55
46 Application Info 2019-08-06 14:07:55
45 Application Info 2019-08-06 14:07:55
DVLT1730$ Industrial HiVision Service
Web Service Ready