

Base de connaissances > Products > Required Password Change: new procedure for first time login > My devices are running software that was released before 2020. If I update my devices and do a factory reset, do I have to change the password?

---

My devices are running software that was released before 2020. If I update my devices and do a factory reset, do I have to change the password?

Christoph Strauss - 2022-01-10 - Required Password Change: new procedure for first time login

Yes. The device behaves as though it were a brand new device from the factory.