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# Cannot downgrade my device to versions lower than 09.1.10 Christoph Strauss - 2024-03-28 - Classic Switches

Due to the discontinuation of components, we had to replace a flash memory component, which affects the software version that can run on these devices.

## **Affected products:**

Please note that this notification is valid only for devices manufactured from 2024. If your device was manufactured before 2024, your device can be downgraded to any software version.

#### • MACH1040 (942004XXX)

Product	<b>Production Date</b>	Hardware Revision	Valid Software Range
MACH 1040	First Market Introduction – December 2023	Revision 1 (with old flash)	All software versions
MACH1040	January 2024 - Present	Revision 2 (with new flash)	09.1.10 - Latest version (Any downgrade below 09.1.10 is not possible)

#### MACH104 (9420XXXXX)

The following table explains which hardware revision of MACH104 can work with which software version. The hardware revision is written on the product label and can be identified easily.

Product	<b>Production Date</b>	Hardware Revision	Valid Software Range
MACH 104	First Market Introduction – December 2023	Revision 1 (with old flash)	All software versions
MACH104	January 2024 - Present	Revision 2 (with new flash)	09.1.10 – Latest version (Any downgrade below 09.1.10 is not possible)

### **Example Product Label**





INDUSTRIAL CONTROL EQUIPMENT FOR USE IN HAZARDOUS LOCATIONS F203960

Also Listed as IND.CONT.EQ.E176631

CLASS I; DIV. 2 GROUP A; B; C AND D 71RN

max. surrounding air temperature 70°C







TEMPERATURE CODE T4 AMBIENT -30°C ... 70°C

WARNING - EXPLOSION HAZARD DO NOT DISCONNECT EQUIPMENT WHILE THE CIRCUIT IS LIVE OR UNLESS THE AREA IS KNOWN TO BE FREE OF IGNITABLE CONCENTRATIONS.

AVERTISSEMENT - RISQUE D'EXPLOSION.
NE PAS DEBRANCHER TANT QUE LE
CIRCUIT EST SOUS TENSION.
A MOINS QU'IL NE S'AGISSE D'UN
EMPLACEMENT NON DANGEREUX.

WARNING - EXPLOSION HAZARD SUBSTITUTION OF ANY COMPONENT MAY IMPAIR SUITABILITY FOR CLASS I; DIVISION 2.

AVERTISSEMENT - RISQUE D'EXPLOSION -LA SUBSTITUTION DES COMPOSANTS PEUT RENDRE CE MATÉRIEL INACCEPTABLE POUR LES EMPLACEMENTS DE CLASSE I, DIVISION 2



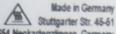
IEC 61131-2 FCC CLASS A TO BE SUPPLIED BY A CLASS 2 POWER SUPPLY OR ISOLATED LOW VOLTAGE LIMITED ENERGY (LVLE).

DO NOT OPEN WHEN ENERGIZED









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