

How can I reset the password at MSP, RSP, RSPL, RSPS or RSPE?

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On Platform 5 devices you can reset the password by erasing the configuration file in System Monitor 1 like with Platform 4 devices. For this you need physical access to the device, i.e. you need to use the serial port.

Note: This will erase all other settings as well.

Despite the fact that physical access easily could be prevented using a rack or closing with a lock, this is still regarded as a security leak. Therefore you can disable "System Monitor 1" by web interface menu "Diagnostics - System - Selftest" unchecking "Activate SysMon1".

Please note that you CANNOT re-enable SysMon1. Hirschmann has no backdoors, i.e. after you de-activated SysMon1 there is no way to reset the password.

To erase the configuration file follow the instructions in the following article:

[How to reset configuration using System Monitor 1](#)