

## Industrial Hivision - Registration and Hardware changes

John M - 2024-06-12 - Industrial HiVision

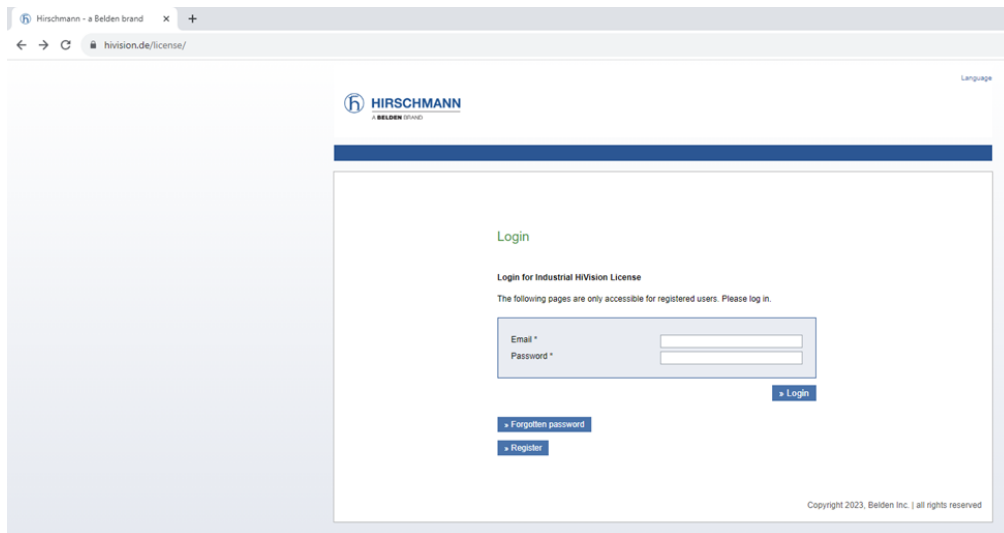
This guide is designed to step through the registration process for the FULL license key, the AMP license key, and for changing the hardware key. Before using this guide HiVision should be installed. If upgrading to a new version using an AMP license, both the AMP and FULL versions must be installed into the new version.

### Full/Upgrade/AMP Registration

1. Go to [www.hivision.de/license/](http://www.hivision.de/license/)
2. Login or create a new login account for the Industrial HiVision license site.

3.

Register for an account and sign in simply or sign in if you have an existing account



4. Once logged in, select "Request License key"



- Open your Industrial HiVision installation and navigate to "Preferences/License" menu, highlight the Hardware key shown at the bottom of the page and hit Ctrl+C



- Back to the [www.hivision.de/license/](http://www.hivision.de/license/) website, choose "Create permanent license" from the drop-down and enter info in the required fields (Ctrl+V to paste Hardware Key), enter the registration code you received with your order, then click next.

7. Verify Personal Data and click next

8. Enter computer and network information and click next.

9. Highlight the full license and hit Ctrl+C then click "Finalize"

10. Back to your installed Industrial Hivision installation, go to "Preferences/License" menu, click "New" button and Paste the License in the box (Ctrl+V) then click OK

## 11. Click to "Apply" the license and the registration is complete



## Hardware Change

1. Go to [www.hivision.de/license/](http://www.hivision.de/license/)
2. Sign into your account to proceed.



3. Once logged in select request license key




4. Select "Hardware change" from the drop-down menu and enter the hardware key from the old PC then click next.



5. Enter the Hardware key from the new Industrial HiVision installation and (if available) select the desired registration codes that will need to transfer to the new HiVision PC. Then click next.

Hirschmann HiVision x +

← → ↻ [license.ihivision.de/changeHardware.htm](https://license.ihivision.de/changeHardware.htm)

 **HIRSCHMANN**  
A BELDEN BRAND

**Hardware key** | Personal data | Additional data | Your license

Action:  ▼  
*Move licenses to a new PC.*

Hardware key: \*   
*The Hardware Key of the old PC.*

Registration codes: \* Choose at least one registration code.

00001251-943156990-6177-999900000

00000410-943156990-3509-999900064

select all registration codes

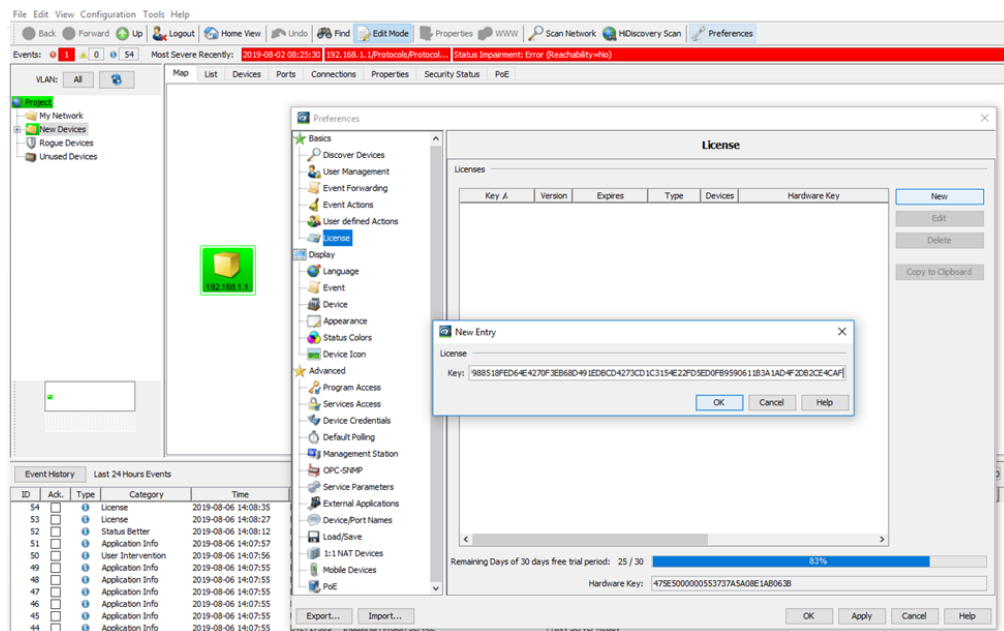
New hardware key: \*   
*The Hardware Key of the new PC.*

Reason: \*

6. Verify personal info and click next
7. Enter info for new computer and click next
8. Highlight the full license and hit Ctrl+C then click "Finalize"



9. Back to your installed Industrial HiVision installation, go to "Preferences/License" menu, click "New" button and Paste the License in the box (Ctrl+V) then click OK.



10. Click to "Apply" the license and the registration is complete

Hirschmann Industrial HiVision - Project - Edit Mode

File Edit View Configuration Tools Help

Back Forward Up Logout Home View Undo Find Edit Mode Properties WWW Scan Network HiDiscovery Scan Preferences

Events: 0 1 0 56 Most Severe Recently: 2019-08-02 08:25:30 192.168.1.1(Protocols/Protocol... Status Impairment: Error (Reachability=No)

VLAN: All Map List Devices Ports Connections Properties Security Status PoE

Project

- My Network
- New Devices
- Rogue Devices
- Unused Devices

192.168.1.1

Event History Last 24 Hours Events

| ID | Ack                      | Type              | Category | Time                |
|----|--------------------------|-------------------|----------|---------------------|
| 56 | <input type="checkbox"/> | License           |          | 2019-08-06 14:23:37 |
| 55 | <input type="checkbox"/> | License           |          | 2019-08-06 14:23:37 |
| 54 | <input type="checkbox"/> | License           |          | 2019-08-06 14:08:35 |
| 53 | <input type="checkbox"/> | License           |          | 2019-08-06 14:08:27 |
| 52 | <input type="checkbox"/> | Status Better     |          | 2019-08-06 14:08:12 |
| 51 | <input type="checkbox"/> | Application Info  |          | 2019-08-06 14:07:57 |
| 50 | <input type="checkbox"/> | User Intervention |          | 2019-08-06 14:07:56 |
| 49 | <input type="checkbox"/> | Application Info  |          | 2019-08-06 14:07:55 |
| 48 | <input type="checkbox"/> | Application Info  |          | 2019-08-06 14:07:55 |
| 47 | <input type="checkbox"/> | Application Info  |          | 2019-08-06 14:07:55 |
| 46 | <input type="checkbox"/> | Application Info  |          | 2019-08-06 14:07:55 |
| 45 | <input type="checkbox"/> | Application Info  |          | 2019-08-06 14:07:55 |

DLT17306 Industrial HiVision Service Web Service Ready

Preferences

License

| Key A              | Version | Expires | Type | Devices | Hardware Key                  |  |
|--------------------|---------|---------|------|---------|-------------------------------|--|
| A1A4 3499 3PED ... | 08.0.00 | Never   | Full | 32      | 47SE500000553737A5A08E1A8063B | <input type="button" value="New"/><br><input type="button" value="Edit"/><br><input type="button" value="Delete"/><br><input type="button" value="Copy to Clipboard"/> |

Remaining Licenses: 31 / 32 96%

Hardware Key: 47SE500000553737A5A08E1A8063B

Export... Import... OK Apply Cancel Help