

Kennisbank > Products > Gecko > I receive an error message if trying to set a trap destination

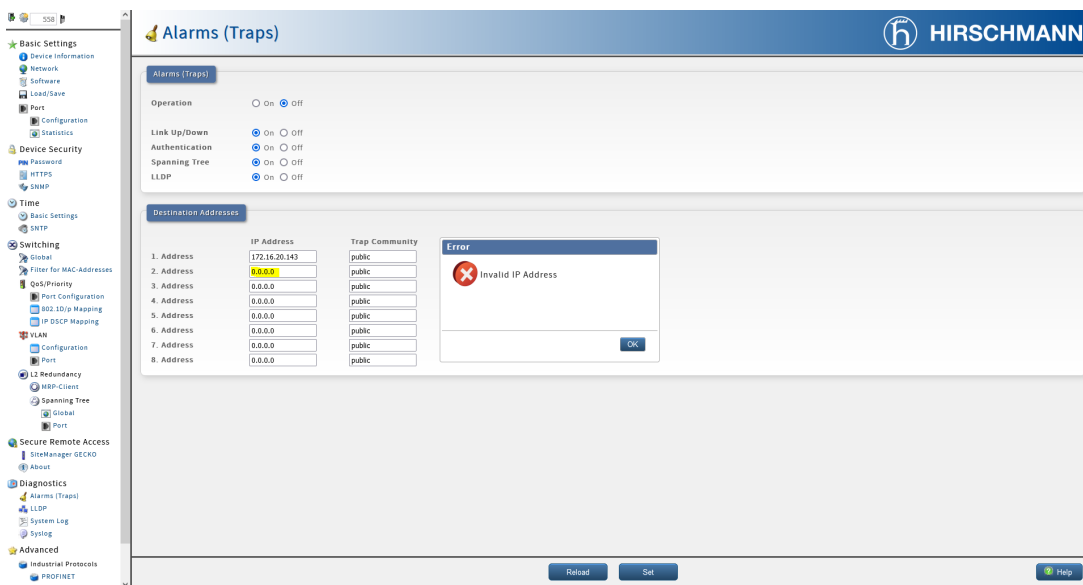
## I receive an error message if trying to set a trap destination

Christoph Strauss - 2023-02-02 - Gecko

If you try to set a trap destination in your GECKO you might get an error message "invalid IP address".

This usually happens if you have updated your GECKO from firmware versions <02.3.x. The reason for this are the pre-populated fields with 0.0.0.0. The default values have been changed and as of 02.3.x the trap receiver IP address is empty by default. As a workaround you can delete all entries with 0.0.0.0 and then set your intended trap receiver IP.

If you start from factory defaults in v02.3.x this does not show up.



The screenshot shows the 'Alarms (Traps)' configuration page in the Hirschmann web interface. The page has a sidebar on the left with various configuration categories like Basic Settings, Device Security, Time, Switching, and Advanced. The main content area is titled 'Alarms (Traps)' and contains several sections: 'Operation' with radio buttons for On and Off; 'Link Up/Down', 'Authentication', 'Spanning Tree', and 'LLDP' each with On and Off radio buttons; and a 'Destination Addresses' table. The table has two columns: 'IP Address' and 'Trap Community'. It contains 8 rows, all with '0.0.0.0' in the IP Address column and 'public' in the Trap Community column. An error dialog box is overlaid on the table, displaying a red 'X' icon and the text 'Error: Invalid IP Address' with an 'OK' button. At the bottom of the page, there are 'Reload' and 'Set' buttons, and a 'Help' icon in the bottom right corner.

	IP Address	Trap Community
1. Address	172.16.20.143	public
2. Address	0.0.0.0	public
3. Address	0.0.0.0	public
4. Address	0.0.0.0	public
5. Address	0.0.0.0	public
6. Address	0.0.0.0	public
7. Address	0.0.0.0	public
8. Address	0.0.0.0	public