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Accessing Classic and HiOS GUI using HiView John M - 2021-04-30 - Products

The guide is designed to step through the process of getting the software to access the a

Hirschmann managed device and also login to the device.

Note: If the device has V8 classic firmware or older, HiView v2 will be required to access the device.

All HiOS and V9 and up classic firmware can use the latest version of HiView.

1. Go to <u>https://hirschmann-support.belden.com</u> and create an account and login.

2. Click on the "Files" tile

(b) HIRSCHMANN	Hirschmann Support Center	Agent ✓ English ✓ Submit Ticket
	Q How can we help you today?	
Б	Help Center	
	Knowledgebase News Files View all articles View all news posts > Browse our files	> Tickets Get in touch for help >

3. Scroll down to the HiView software and select the correct 03202 version for the OS on the computer



4. After the software is downloaded extract from the zip and right click on the EXE file and run as administrator

5. Open the HiView software

Accessing the device

1. After connecting to the device with an Ethernet cable Go to the discovery tab, select the correct computer interface to scan for the device and click the arrows to scan.

Devices D	Discovery							
Signal	Configura	Password	MAC Address	IP Address 🔺	Netmask	Gateway	IPv6 Address (Link local)	
	\checkmark		64:60:38:47:B2:00	10.10.10.1	255.255.255.0	0.0.0.0	-	
	\checkmark		EC:E5:55:93:2C:5E	192.168.1.30	255.255.255.0	0.0.0.0	-	
	\checkmark		EC:74:BA:09:5C:A4	192.168.1.64	255.255.255.0	0.0.0.0	-	
	\checkmark		EC:E5:55:D8:F8:C0	192.168.1.81	255.255.255.0	0.0.0.0	-	
	\checkmark		64:60:38:1F:4B:E2	192.168.1.89	255.255.255.0	0.0.0.0	-	
	\checkmark		EC:E5:55:36:70:88	192.168.1.160	255.255.255.0	192.168.1.254	-	
192.168.1.	192.168.1.206 / 24: Intel(R) Ethernet Connection (7) I219-LM					Supported software platforms and versions: Classic Switch (> = 09.0.01), HiOS (> = 06.0.00), HiSecOS (> = 03.0.00)		

2. Double click on the device in the list and assign an IP address and click $\ensuremath{\mathsf{ok}}$

3. In the devices tab put the IP address of the device in the URL and click enter



4. Login to the device

