

- 2018-02-21 - Industrial HiVision

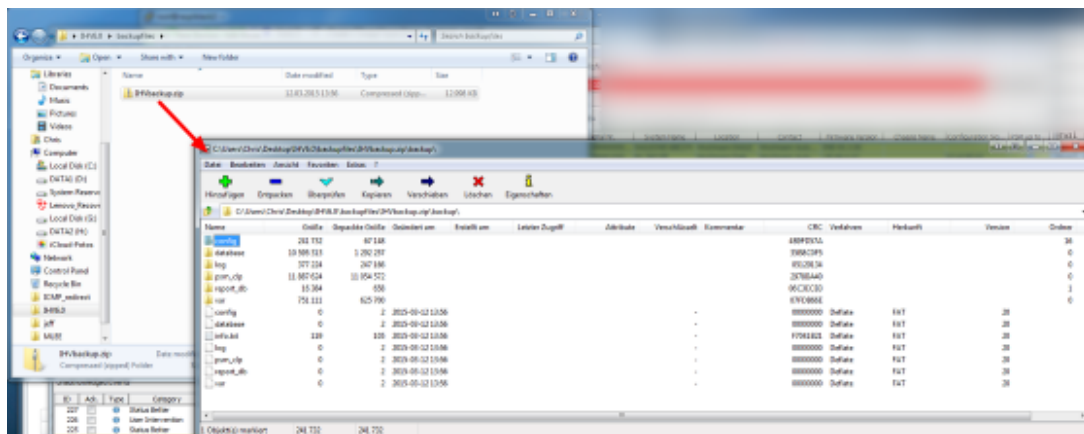
This data is usually requested from technical support when reporting an issue.

The screenshot shows the Hirschmann Industrial HiVision software interface. The 'File' menu is open, and the 'Save Backup' option is highlighted with a red circle. The background shows a device list table with columns for Type, Status, and IP address.

Type	Status	IP Address
[Icon]	[Warning]	10.3.0.3
[Icon]	[Warning]	10.3.0.205
[Icon]	[Warning]	127.0.0.1:9003

Save Backup and **Load Backup** can be selected from the **File** menu.

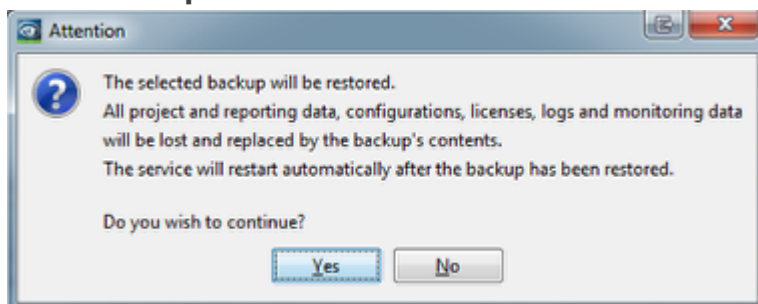
Backup Files



Backup files are zip files which includes all relevant data like:

- PSM list
- PSMs
- HiVision Config
- Reporting DB
- License files
- logfiles
- all user reports, scripts, tasks and task result files

Load Backup



Only restore of backup files from the same IHV version.

An application restart is performed when restoring a backup file.