

## How to do a general firmware update using Industrial HiVision and Multiconfig

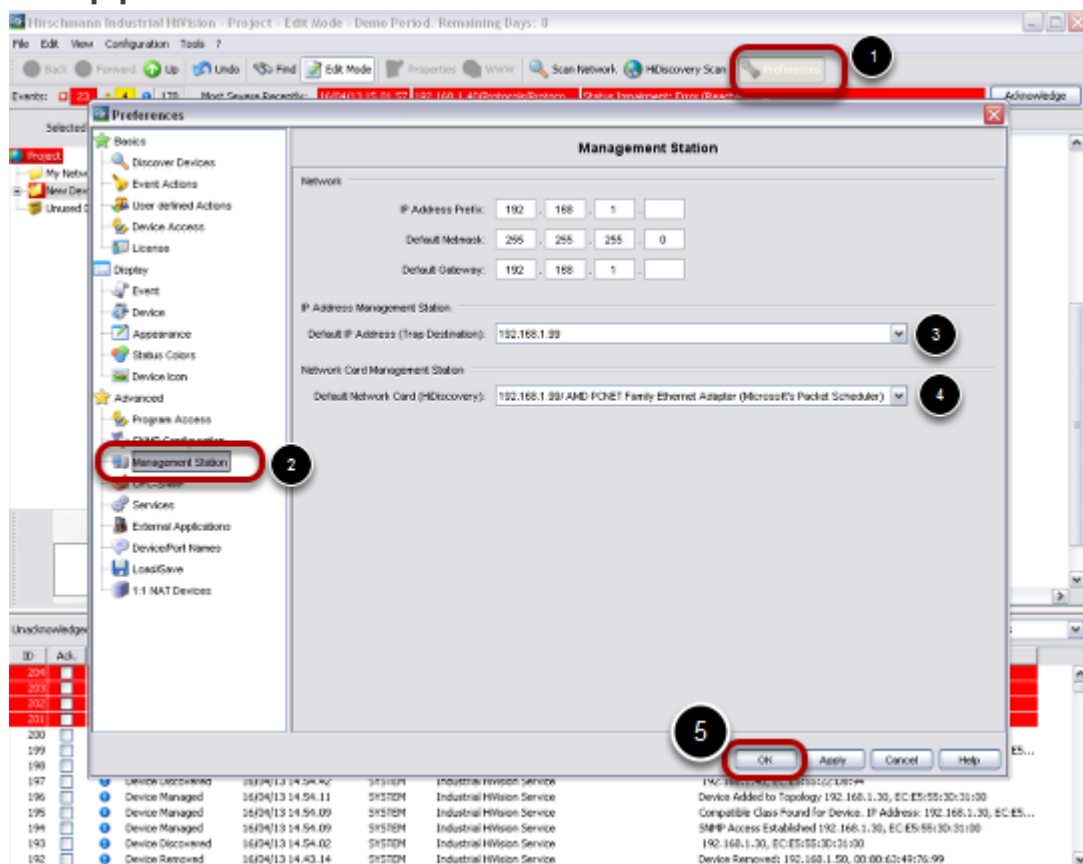
- 2018-02-21 - Industrial HiVision

The goal of this procedure is to update the firmware of several switches using Industrial HiVision and Multiconfig.

### Prerequisites

1. Power up all the switches and connect them together creating a bus topology.
2. Download and install Industrial HiVision (IHV) on a pc. IHV can be downloaded here: <http://hivision.de/English/download/index.phtml>. The program has full functionalities for a limited period of 30 days.
3. The firmware you want to installed has been stored on your pc.

### Set up preferences



1. Connect the pc with IHV to one of the switches of the network.

2. Launch IHV.
3. Go to 'Preferences', 'Management Station' and check that in 'Default IP Address' and 'Default Network Card' is selected the right network card of your pc. Click ok.

## Disable Firewall on you pc

Disable all firewalls on your pc.

## Discover the switches of your network

The screenshot shows the Hirschmann Industrial HiVision software interface. The main window displays a network map with two discovered switches. The bottom pane shows a log of unacknowledged events, including device discovery and management actions.

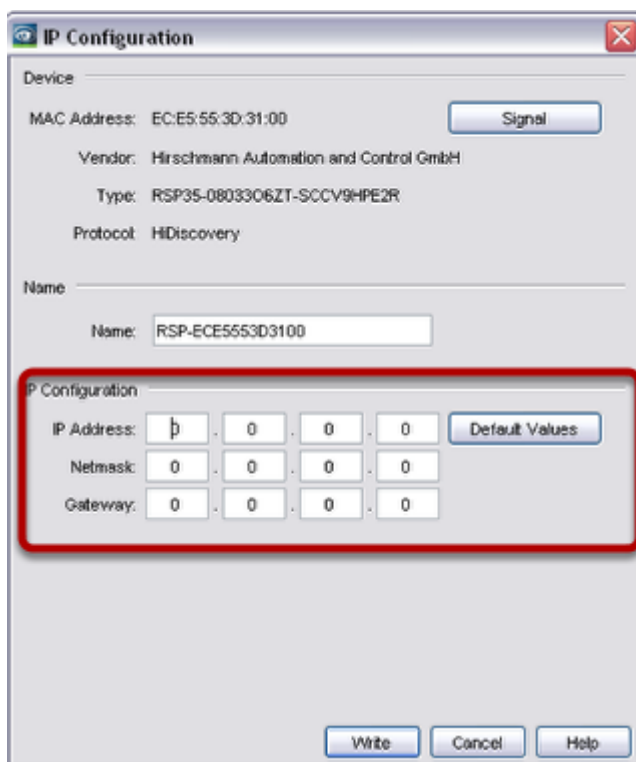
| ID  | Ack.                     | Type              | Category | Time              | User   | Source                      | Component | Message  |
|-----|--------------------------|-------------------|----------|-------------------|--------|-----------------------------|-----------|--|
| 192 | <input type="checkbox"/> | Device Removed    |          | 16/04/13 14:43:14 | SYSTEM | Industrial HiVision Service |           | Device Removed: 192.168.1.50, 00:80:53:49:76:99                                |
| 191 | <input type="checkbox"/> | Device Managed    |          | 16/04/13 14:38:22 | SYSTEM | Industrial HiVision Service |           | Device Added to Topology: 192.168.1.50, 30:90:62:49:76:99                      |
| 190 | <input type="checkbox"/> | Device Managed    |          | 16/04/13 14:38:19 | SYSTEM | Industrial HiVision Service |           | Compatible Class Found for Device. IP Address: 192.168.1.50, 00:80:53:49:76:99 |
| 189 | <input type="checkbox"/> | Device Managed    |          | 16/04/13 14:38:16 | SYSTEM | Industrial HiVision Service |           | SNMP Access Established: 192.168.1.50, 30:90:62:49:76:99                       |
| 188 | <input type="checkbox"/> | Device Managed    |          | 16/04/13 14:38:15 | SYSTEM | Industrial HiVision Service |           | Device Added to Topology: 0.0.0.0, EC:85:55:22:DB:94                           |
| 107 | <input type="checkbox"/> | Device Managed    |          | 16/04/13 14:38:14 | SYSTEM | Industrial HiVision Service |           | Device Added to Topology: 0.0.0.0, EC:85:55:22:DB:94                           |
| 186 | <input type="checkbox"/> | Device Managed    |          | 16/04/13 14:38:12 | SYSTEM | Industrial HiVision Service |           | Compatible Class Found for Device. IP Address: 0.0.0.0, EC:85:55:22:DB:94      |
| 185 | <input type="checkbox"/> | Device Managed    |          | 16/04/13 14:38:12 | SYSTEM | Industrial HiVision Service |           | Compatible Class Found for Device. IP Address: 0.0.0.0, EC:85:55:22:DB:94      |
| 104 | <input type="checkbox"/> | Device Discovered |          | 16/04/13 14:38:11 | SYSTEM | Industrial HiVision Service |           | New Device Detected via 'HiDiscovery': 192.168.1.50, 00:80:53:49:76:99         |
| 103 | <input type="checkbox"/> | Device Discovered |          | 16/04/13 14:38:11 | SYSTEM | Industrial HiVision Service |           | New Device Detected via 'HiDiscovery': 0.0.0.0, EC:85:55:22:DB:94              |
| 182 | <input type="checkbox"/> | Device Discovered |          | 16/04/13 14:38:11 | SYSTEM | Industrial HiVision Service |           | New Device Detected via 'HiDiscovery': 0.0.0.0, EC:85:55:22:DB:94              |
| 181 | <input type="checkbox"/> | Application Info  |          | 16/04/13 14:38:11 | SYSTEM | HiDiscovery Service         |           | HiDiscovery Scan finished  |
| 100 | <input type="checkbox"/> | Application Info  |          | 16/04/13 14:38:06 | SYSTEM | HiDiscovery Service         |           | HiDiscovery Scan started   |

Click 'HiDiscovery Scan'. The system will look for Hirschmann switches. In the example, 2 new switches had been discovered.

## IP assignment



Assign an IP address to each switch, right clicking on a switch, 'IP configuration'.



Type IP and subnet mask according to your network addressing plan.

### Optional

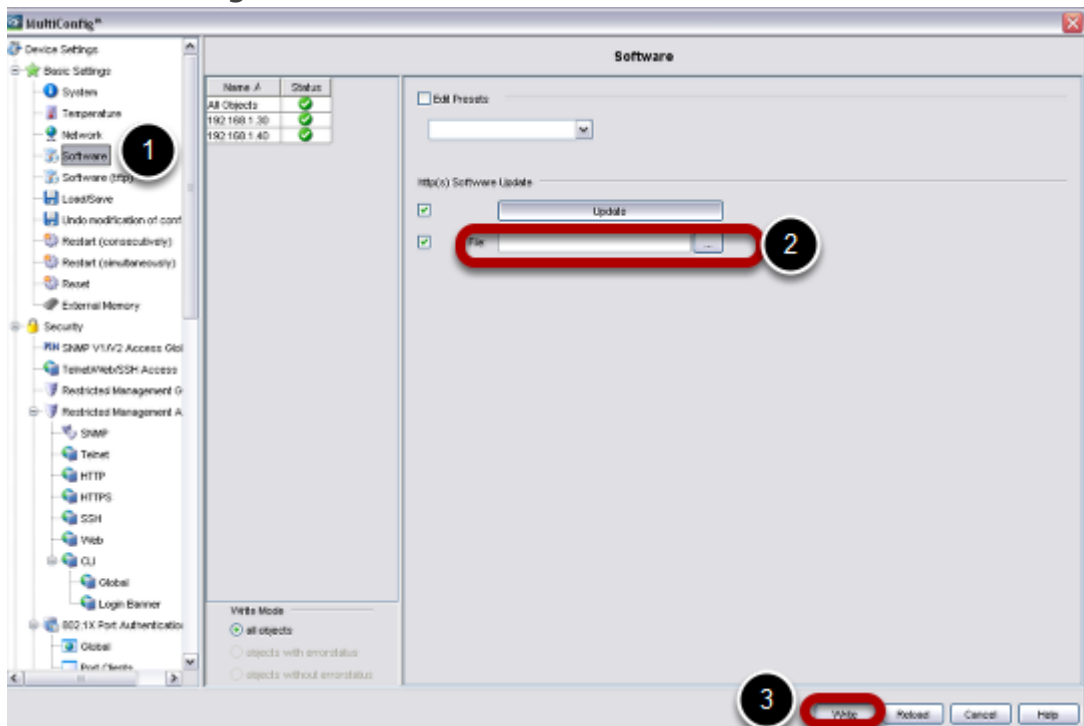
If you want to create the network topology, right click in an empty space and select auto topology.

## Select all the switches you want to update



Click on 'List' tab, select all the switches you want to update, then right click, Multiconfig

## Use Multiconfig



Go to 'Basic Settings', select 'Software'.

In 'File', please specify the path in which you stored the firmware to use.

Click 'Write'

## Multiconfig operation completed



When Multiconfig completes the operations, you can see a green sign. To close this window, click 'Cancel'

## Reboot the switches



Using again Multiconfig, go to 'Basic Settings', 'Restart (simultaneously)', 'Cold Start' and reboot the switches.

## Check new firmware version

The screenshot shows the Hirschmann Industrial HiVision software interface. The main window displays a table of devices under the 'List' tab. A red box highlights the 'Software Version' column in the table. Below the table, the 'Unacknowledged Events' section shows a list of events, including 'Status worse' events for the devices mentioned in the table.

| Type  | Status | Name         | IP Address A | Product   | chassis | System Name   | Location       | Contact        | Software Version |
|-------|--------|--------------|--------------|-----------|---------|---------------|----------------|----------------|------------------|
| Light | !      | 192.168.1.30 | 192.168.1.30 | RSP35.080 | RSP35   | RSP-EC5553031 | Hirschmann RSP | Hirschmann Aut | 1.3.01           |
| Light | !      | 192.168.1.43 | 192.168.1.40 | RSP35.000 | RSP35   | RSP-EC5552200 | Hirschmann RSP | Hirschmann Aut | 1.3.01           |

| ID  | Ack.                                | Type              | Category | Time              | User   | Source                      | Component               | Message   |
|-----|-------------------------------------|-------------------|----------|-------------------|--------|-----------------------------|-------------------------|---|
| 236 | <input type="checkbox"/>            | User Intervention |          | 16/04/13 15:43:08 | SYSTEM | Industrial HiVision         |                         | Refresh Device (FS): Device: 192.168.1.30, EC:ES:55:30:31:00          |
| 235 | <input type="checkbox"/>            | User Intervention |          | 16/04/13 15:43:06 | SYSTEM | Industrial HiVision         |                         | Refresh Device (FS): Device: 192.168.1.40, EC:ES:55:22:08:94          |
| 234 | <input type="checkbox"/>            | Status Better     |          | 16/04/13 15:42:34 | SYSTEM | 192.168.1.30                | Protocol/Protocol Sn... | Status Improvement: OK (Reachability=Yes)                             |
| 233 | <input type="checkbox"/>            | Status Better     |          | 16/04/13 15:42:05 | SYSTEM | 192.168.1.40                | Protocol/Protocol Sn... | Status Improvement: OK (Reachability=Yes)                             |
| 232 | <input checked="" type="checkbox"/> | Status worse      |          | 16/04/13 15:42:05 | SYSTEM | 192.168.1.30                | Protocol/Protocol Sn... | Status Impairment: Error (Reachability=no)                            |
| 231 | <input checked="" type="checkbox"/> | Status worse      |          | 16/04/13 15:41:46 | SYSTEM | 192.168.1.40                | Protocol/Protocol Sn... | Status Impairment: Error (Reachability=no)                            |
| 230 | <input type="checkbox"/>            | User Intervention |          | 16/04/13 15:39:30 | SYSTEM | Industrial HiVision         |                         | Refresh Device (FS): Device: 192.168.1.30, EC:ES:55:30:31:00          |
| 229 | <input type="checkbox"/>            | Device Managed    |          | 16/04/13 15:27:03 | SYSTEM | Industrial HiVision Service |                         | Device Added to Topology: 192.168.1.40, EC:ES:55:22:08:94             |
| 228 | <input type="checkbox"/>            | Device Managed    |          | 16/04/13 15:26:58 | SYSTEM | Industrial HiVision Service |                         | Compatible Class Found for Device: IP Address: 192.168.1.43, EC:ES... |
| 227 | <input type="checkbox"/>            | Device Managed    |          | 16/04/13 15:26:58 | SYSTEM | Industrial HiVision Service |                         | SNMP Access Established: 192.168.1.40, EC:ES:55:22:08:94              |
| 226 | <input type="checkbox"/>            | Device Discovered |          | 16/04/13 15:26:52 | SYSTEM | Industrial HiVision Service |                         | 192.168.1.43, EC:ES:55:22:08:94                                       |
| 225 | <input type="checkbox"/>            | Device Managed    |          | 16/04/13 15:26:47 | SYSTEM | Industrial HiVision Service |                         | Device Added to Topology: 192.168.1.30, EC:ES:55:30:31:00             |
| 224 | <input type="checkbox"/>            | Device Managed    |          | 16/04/13 15:26:45 | SYSTEM | Industrial HiVision Service |                         | Compatible Class Found for Device: IP Address: 192.168.1.30, EC:ES... |

Under 'List' select all you switches, press 'F5', check that the new firmware version is shown.